



## PSTN Switch-Off Checklist Guide

**Prepare your business for the PSTN/ISDN switch-off before the final deadline in January 2027.** Businesses need to plan their transition early to avoid disruptions. This guide provides a simple checklist and timeline to help your business make a smooth shift to digital telephony.

### Key Dates

#### Milestone

- ✕ Stop-sell of new PSTN/ISDN lines
- ⌚ Initial proposed switch-off
- ! Final cut-off deadline

#### Date

September 2023  
December 2025  
January 31, 2027

## Actionable Checklist

### Audit PSTN-Dependent Services ☐ Tick here

Identify all services and systems that rely on PSTN/ISDN, including landlines, broadband (ADSL, FTTC), fax machines, emergency and lift alarms, telecare systems, card payment terminals, CCTV, entry/security systems, and building automation tools.



### Assess Internet Capacity ☐ Tick here

Ensure your broadband is fibre-based and can support VoIP. If currently using ADSL or FTTC, upgrade to fibre (FTTP or SoGEA) for improved reliability and performance.



## Choose a Digital Telephony Solution ☐ Tick here

Evaluate options such as **VoIP, SIP trunking**, or **hosted unified communications** platforms.

Decide between a provider-managed or internally managed solution.



## Port Existing Numbers ☐ Tick here

Coordinate with your new provider to port existing numbers and schedule the migration to minimise downtime.



## Replace or Adapt Hardware and Systems ☐ Tick here

Upgrade or replace legacy handsets and devices. Ensure alarms, payment terminals, and emergency systems are compatible with digital networks..



## Test, Train and Monitor ☐ Tick here

Test all systems post-migration, train staff on the new setup, and monitor performance to ensure a smooth transition.



## Need Help with Your Transition?

At Alfonica, we offer free consultations to help you understand your current system and recommend the best solution. From installation to ongoing support, Alfonica ensures a smooth, stress-free transition to digital telephony.

Contact our team on **0330 135 5000** for a **FREE** PSTN migration assessment and consultation.