

Performing a Manual Roam on Your Device

Here you can find clear instructions on how to reset your phone's network when abroad.



Manual Roam

When using your SIM outside the UK, you should automatically connect to a local network, at which point, your calls, and where relevant, texts and data will be working as normal.

Please only switch on your device once you're in the terminal building, so that it has ample time to connect to the local network.

If, however your phone doesn't connect to a local network, you can try to manually select a local mobile network yourself. This is known as performing a manual roam. Instructions vary by handset, so we have prepared the full settings of our popular handsets below.

Alcatel Flip Phone

1. Select the OK button on the keypad
2. Scroll and select Settings
3. Under the Network & Connectivity tab, scroll and select Cellular & Data
4. Select Carrier
5. Select Automatic
6. Select Off
7. Click on the name of a local network and your phone will then try to connect to your chosen network. This can take up to 2 minutes

Maxwest USA Phone

1. Go to settings
2. Select Settings
3. Select 'Network Selection'
4. Select 'Manual Select'
5. Click on the name of a local network and your phone will then try to connect to your chosen network. This can take up to 2 minutes

Punkt

1. Go to Settings
2. Select Connectivity
3. Select Network
4. Select Carrier
5. Select Manual
6. Click on the name of a local network and your phone will then try to connect to your chosen network. This can take up to 2 minutes

Nokia C2-01

1. Press Home
2. Select Settings
3. Select Phone
4. Select Operator Selection
5. Select Manual
6. Click on the name of a local network and your phone will then try to connect to your chosen network. This can take up to 2 minutes

Nokia 8000 / 800 Tough / 6300 / 2720

1. Go to Settings
2. Scroll and select Settings
3. Under the Network & Connectivity tab, scroll and select Cellular & Data
4. Select Carrier
5. Select Automatic
6. Select Off
7. Click on the name of a local network and your phone will then try to connect to your chosen network. This can take up to 2 minutes

Nokia 215 / 225

1. Go to Settings
2. Connectivity
3. If using a dual SIM device, select the SIM being used
4. Select SIM Settings
5. Select SIM
6. Select Network Selection
7. Turn off Automatic
8. Click on the name of a local network and your phone will then try to connect to your chosen network. This can take up to 2 minutes

Xiaomi F21 Pro (PuriQin)

1. Go to Settings
2. Select Network and Internet
3. Select Mobile Network
4. Select Advanced
5. Select Network
6. Select Turn off Automatically
7. Click on the name of a local network and your phone will then try to connect to your chosen network. This can take up to 2 minutes

Samsung Smartphone and Tablet

1. Go to Settings
2. Select Connections
3. Select Mobile Networks
4. Select Network Operators
5. Select the indicator next to "Automatic" to turn automatic network selection off
6. Click on the name of a local network and your phone will then try to connect to your chosen network. This can take up to 2 minutes

Apple iPhone and iPad

1. Go to Settings
2. Select Mobile Data
3. Select Network Selection
4. Select the indicator next to "Automatic" to turn automatic network selection off
5. Click on the name of a local network and your phone will then try to connect to your chosen network. This can take up to 2 minutes

Energizer E241S

1. Go to Settings
2. Under Network & Connectivity Select 'Mobile Network & Data'
3. Select the SIM (1 or 2)
4. Under Network type Select Automatic and 'turn off'
5. Click on the name of a local network and your phone will then try to connect to your chosen network. This can take up to 2 minutes

Nokia 105 / 110 4G

1. Go to settings
2. Select Connections
3. Select Network Selection
4. Select Manual
5. Click on the name of a local network and your phone will then try to connect to your chosen network. This can take up to 2 minutes

